### Report on the Risk Assessment Tool - Short Survey



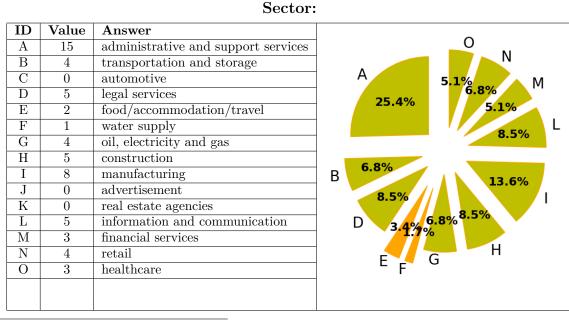
#### General Information about the Questionnaire

This report provides information obtained through a questionnaire on Cyber-risk self-assessment. The survey is available on the cybersecurity observatory website  $^{1}$ .

The main goal of the survey is to provide a simple and quick tool for cyber risk self-assessment. The tool requires two types of input: information about security measures and information about key assets of the enterprise. When all inputs are provided, the tool estimates the expected annual losses for every relevant threat and a total one. The survey has 34 multiple choice questions, divided into 7 categories. For each question, we report the distribution of answers among all the possible choices. In numbers, the data collected in this report comes from:

#### Number of Participants: 59

Data collected between: 08/07/2019 and 19/11/2019

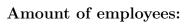


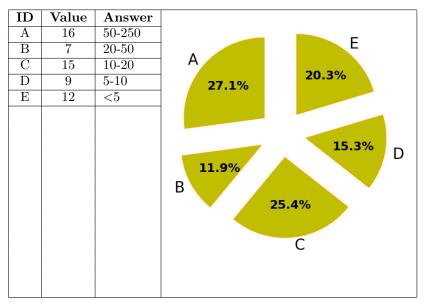
### 1 The Organizations

 $^{1} https://www.cybersecurityosservatorio.it/Services/survey.jsp$ 

		1 di	
ID	Value	Answer	
Α	14	>20 millions per year	
В	6	10-20 millions per year	
С	10	2-10 millions per year	E
D	11	1-2 millions per year	23.7%
E	18	<1 million per year	30.5%
			B 10.2% 16.9% 18.6% C D

Turnover:



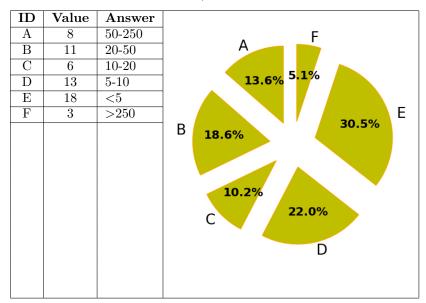


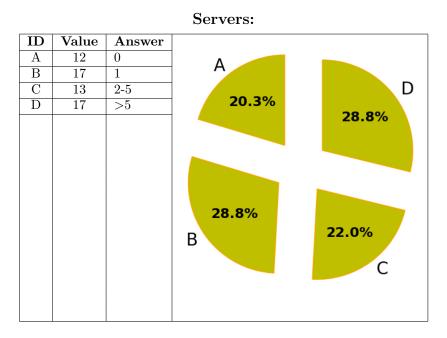
## 2 The Networks

ID	Value	Answer	٨
A	3	No	A
В	7	Yes, the network is shared with other entities	B
С	49	Yes	5.1%
			11.9%
			11.9%
			83.1%

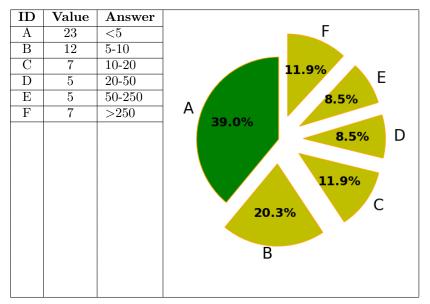
### Does the organization has its own IT network:

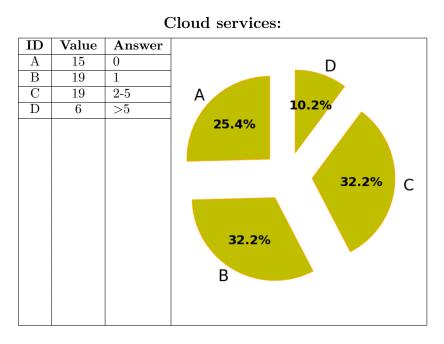
Computers/workstations:



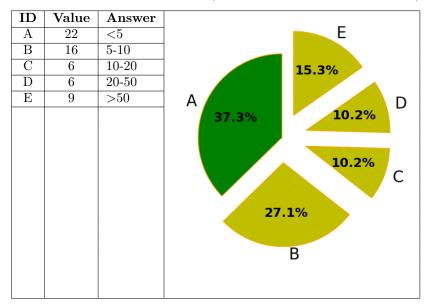


Mobile devices (smartphones, laptops, tablets, etc.):



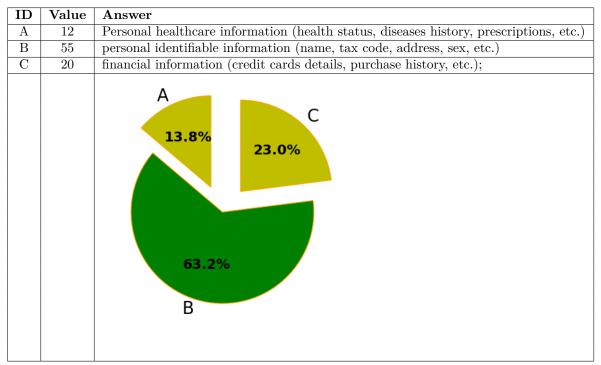


Special electronic devices (connected to the network):



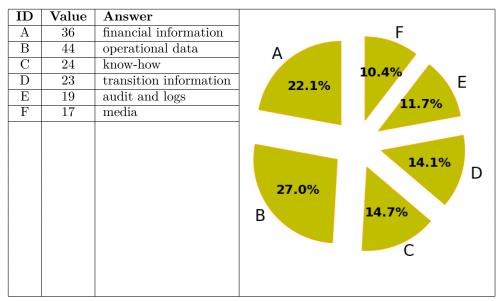
### 3 The Assets

Client's i	nfo:
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### Supplier info:

ID	Value	Answer	
A	17	financial records	A
В	25	know-how	
С	24	transaction information;	D
D	24	supplier's client information	18.9% 26.7%
			27.8% B 26.7% C

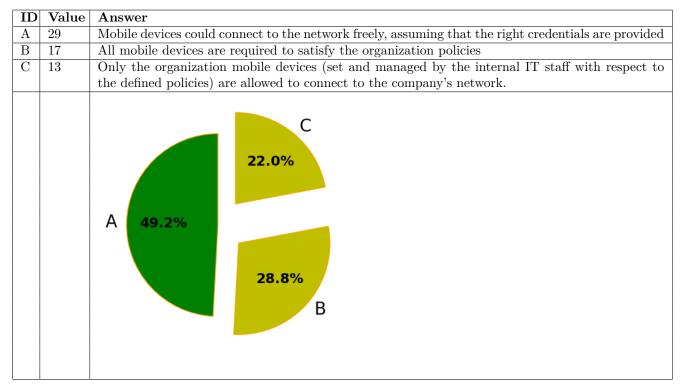


### Data of the organisation:

## 4 Cyber Protection - Management

### Does the organisation have formally defined security policies:

ID	Value	Answer
A	26	Yes, the policies are defined and responsible staff is aware about them
В	13	Yes, all employees are made familiar with it (at least, in the beginning of their employment)
С	10	Yes, all employees are familiar with it and the responsible staff ensures that they are followed
D	10	No
		A 44.1% 16.9% C 22.0% B



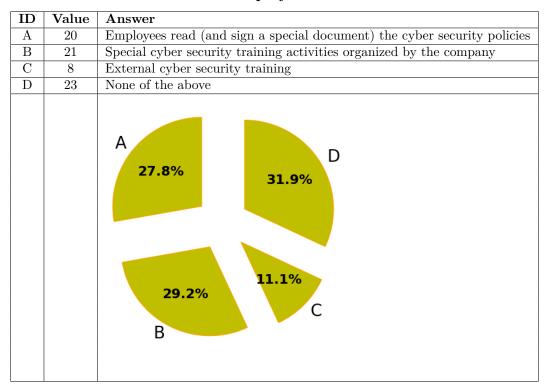
### Mobile device policies (assuming, that the previous answer is YES)

Does your organization has a person officially responsible for cyber security (the one reporting to the board/owner, distributing cyber security budget, setting up the strategic goals and defining security policies, etc.)

ID	Value	Answer
A	19	our IT administrator
В	11	a dedicated cyber security manager
С	5	IT management organisation
D	5	IT administrator of the area
Е	8	No
F	11	Some employee in our organization next to his/her usual duties
		F 18.6% 32.2% 13.6% E 18.6% 8.5% D B C

## 5 Cyber Protection - Non technical questions

What is the level of cyber security awareness in your organization about employees:



## Which asset are included into a maintained inventory: (multiple choices, check boxes)

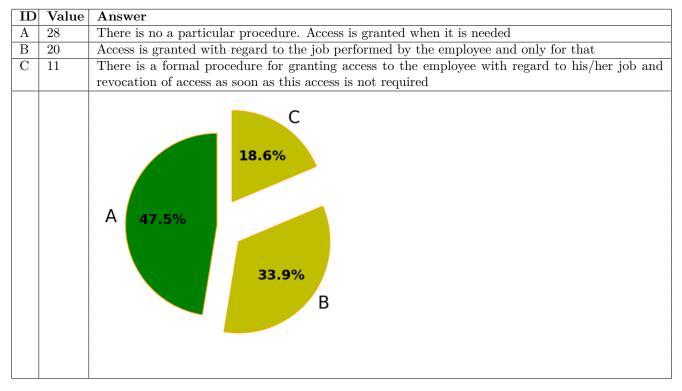
ID	Value	Answer	
A	40	Physical devices (workstations, servers, routers, etc.)	
В	25	Mobile devices	
С	28	Software	
D	25	Services (e.g., cloud, social networks, web sites, email, etc.)	
E	21	Data	
F	14	No inventory exist	
		F 9.2% 13.7% E 16.3% D 18.3% C	

## How is physical access to organization premises protected and controlled (multiple choice):

ID	Value	Answer
A	28	Perimeter. Access to the area is guarded by receptionist and all entries and exits of the external
		personal is recorded
В	29	Offices. Access to the main offices is strictly forbidden for external visitors and the offices are
		locked if no one of the personal is inside
С	21	Server room is locked and only responsible staff has access to it
D	14	Access of external visitors is not monitored
		A 30.4% 22.8% C 31.5% B

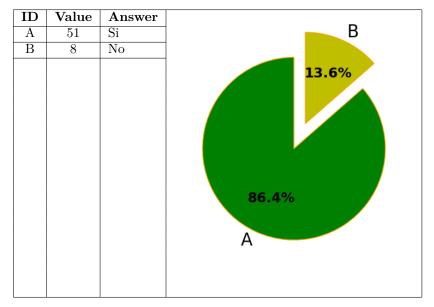
ID	Value	Answer
Α	21	Passwords are allowed to be selected by the employees, without any further check of password
		strength
В	25	Passwords are allowed to be selected by the employees, but checked and forced to satisfy internal
		requirements
C	7	Passwords are issued by the password management personal/software only
D	6	Multi-factor authorization is enforced
Е	0	Other methods for authentication, than simple login-password pair, are in use (like, smart cards,
		biometrics, etc.)
		A 10.2% C 11.9% C 42.4% B

## What kind of policies are enforcement with respect to credentials:



### What is the procedure for granting access to the information resources:

### Do you have a centralised credentials management system:

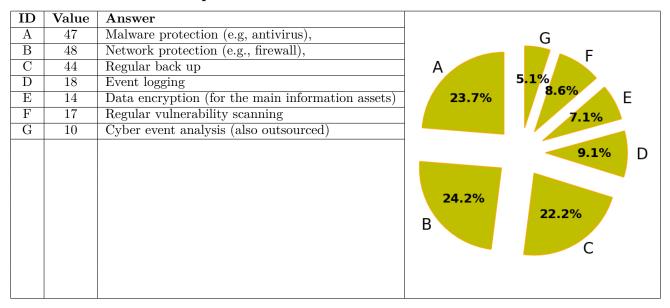


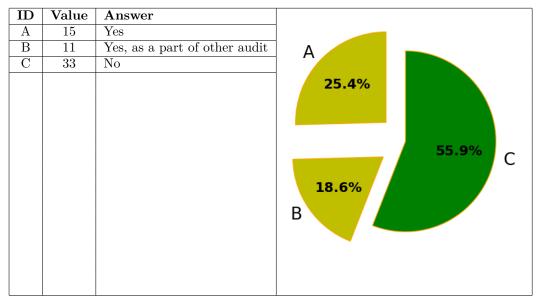
## 6 Cyber Protection - Technical questions

How the remote access to information assets is protected:

ID	Value	Answer
A	10	Plainly. Data is sent unencrypted
B	31	Data is encrypted with a security protocol (HTTPS, TLS, SSL, etc.) or submitted through a VPN
C	12	This is managed by IT admin
D	6	No remote access is allowed
		A 16.9% 20.3% C 52.5% B

What protection mechanisms are installed:



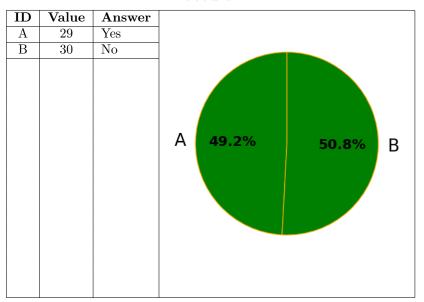


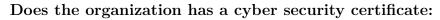
### Have you ever passed a cyber security audit:

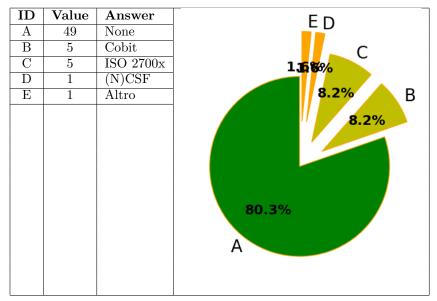
## How often do you update your systems (including, operating systems, web services, browsers, database, etc.)

ID	Value	Answer
A	10	There is no control over updates. Automatic updates could be disabled
В	24	Updates are performed automatically using the preset rules of the software
С	11	The updates are applied according to the cyber-security policies, but not rarely than once in a week
D	9	The updates are applied according to the cyber-security policies, but not rarely than once in a month
Е	3	The updates are applied according to the cyber-security policies, but not rarely than once in 3 months
F	2	The updates are applied according to the cyber-security policies, but not rarely than once in 6 months
		A 3.4% 16.9% 5.1% D 15.3% 40.7% 18.6% C

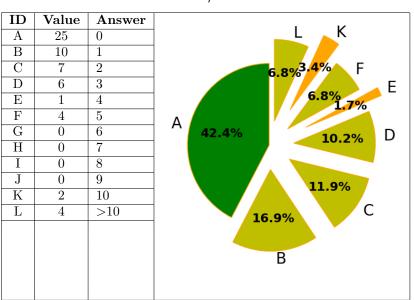
Does the organization have a prescribed set of actions and a list of possible contact points (e.g., cyber security experts) in case a cyber security incident occurs:





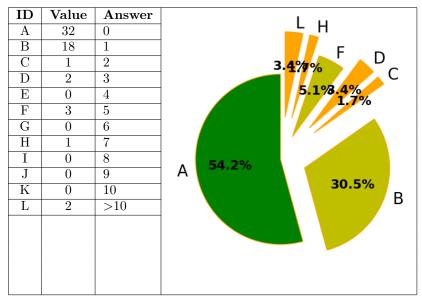


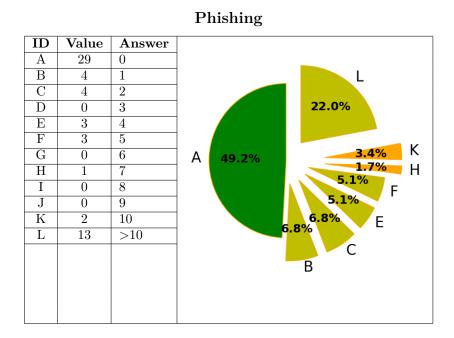
# 7 Which and how many cyber incidents experienced in the past 3 years



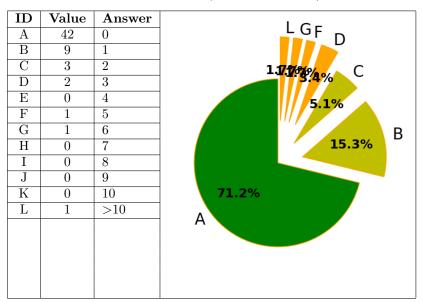
Malware / Hacker

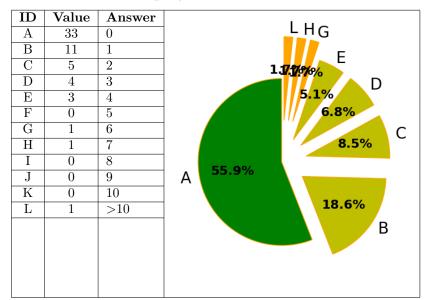
### Ransomware



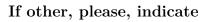


Cyber Fraud (money stolen)

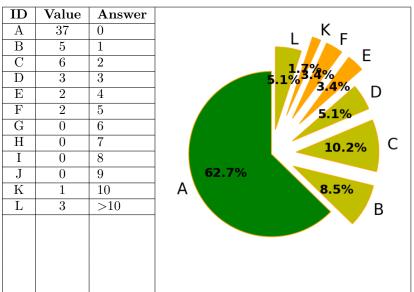




## Employee misbehavior



ID	Value	Answer
Α	0	0
В	0	1
С	0	2
D	0	3
Е	0	4
F	0	5
G	0	6
Η	0	7
Ι	0	8
J	0	9
Κ	0	10
L	0	>10



### The number of other incidents: